

# THE NEST



## IN LODGE PRIVATE DINING

### TERMS & CONDITIONS

In Lodge Private Dining & In Lodge Private Cocktails can be reserved through our dedicated Private Dining Team at Bainland Lodge Retreats. During the initial enquiry we will verify the availability, the following terms and conditions for your booking will come into affect.

Once you have confirmed you wish to proceed with the date requested for In Lodge Private Dining or In Lodge Private Cocktails, you will be entered onto our booking system. To ensure the confirmation of your booking, we kindly ask that you provide one or both of the following options.

**£10 per person Private Dining deposit (Minimum of 10 people)**

and/or

**Pre-payment of 10 Cocktails which totals to £120.00**

- Failure to make the deposit payment within 7 days will result in the date reserved being released, and your booking cancelled.
- Once your booking is secured, your final balance is due 4 weeks prior to your event. Failure to complete the payment may result in the cancellation of your booking, and any deposit held unfortunately will not be eligible for a refund.
- We request that you provide us with your menu choices 4 weeks prior to your booking. You can select two options for each course from our Private Dining Menu. We are more than happy to accommodate an additional vegetarian or vegan option.
- We require all dietary requirements and allergy information for your party in advance of your booking. This enables our dedicated kitchen team to make the appropriate preparations. It is the responsibility of the lead booker to provide us with such requirements via email.
- A Senior Chef will arrive in advance of your booking time to make the final preparations to your chosen menu. To create a pleasant and efficient working environment, we kindly ask that you ensure the kitchen area in your lodge is clean and tidy for your booking.
- The Nest's Private Dining Team will arrive in advance to set up for In Lodge Private Dining. We provide all crockery and cutlery. Please ensure the dining area is clean, tidy and ready to set up prior to your event. If you have chosen our wine pairings with your menu, we will supply all glassware required.
- We operate a Challenge 25 policy onsite, and any guests using the In Lodge Private Cocktail Service will be asked to provide photo ID should our server wish to confirm their age. Unfortunately, individuals who are unable to present valid identification will not be able to be served alcoholic beverages during the event.
- At our In Lodge Private Dining events, we prioritise effective communication and maintaining a positive atmosphere. We kindly request that all guests extend the same courtesy to our dedicated staff members. In instances where guest behaviour is considered abusive, disruptive or poses a safety concern, we reserve the right to stop the event for everyone's well-being, unfortunately without the possibility of a refund.